**Pravin Gade **

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**DATA CENTER OPERATIONS ENGINEER SPECIALIST**

**OBJECTIVE**

Proficient Data Center Engineer with background in corporate support services. Highly skilled with vast knowledge of network architecture, protocols, and server maintenance. Versed in software administration and data communications.

**PROFESSIONAL SUMMARY**

* 7+ Years extensive experience in the field of Information Technology in implementing Network Solutions & Hardware Maintenance.
* Ability to work cheerfully in time bound schedules also firm believer in teamwork and team spirit.
* A competitive office environment always brings better result in my performance.
* Strong troubleshooting and problem solving skills.
* Work effectively independently or as part of a team
* Exceptionally quick ability to identify, focuses, and executes pivotal priorities.

**CERTIFICATION**

* Cisco Certified Network Associate (CCNA) CISCO ID NO:- CSCO12424700

**PROFESSIONALTECHNICAL SKILLS**

* **Datacenter Operations**: -Data Center Monitoring, Making Reports, Inventory, Updates on Projects and Management.
* **Networks & Hardware –** Configuration and Troubleshooting of Cisco Switches and Routers.
* **Server Hardware** – Configuration and troubleshooting of Servers and Storages.
* **Backup and Data Mgt**. – Knowledge of Troubleshooting of VERITAS and Symantec Net Backup Tape Library
* **Operating System:** Windows 2003/Windows 2000 Server, Windows XP.
* **Desktops:** Installation and Troubleshooting of IBM, HP Systems & Servers, Compaq & Dell Systems, HP Laptops and Printers.
* **Applications**: MS Office 2007, Cisco Call Manager, Symantec Net backup, Datacenter Nlyte , EMC smarts HP Opsware, SevOne, Glimpse-A2RM Datacenter Assets Inventory, GLC- Global Network Links monitoring.

**PROFESSIONAL WORK EXPERIENCE SUMMARY**

1. **Company Name:** PPMS Networks Pvt. Ltd. **{Tenure:** 21st Feb 2011 to till date}

**Designation:** Sr. Engineer - Datacenter **Client Name:** Nomura India Services Pvt. Ltd

**Roles & Responsibilities of Datacenter:**

* Maintaining the Inventory of all the assets and devices of Datacenters.
* Labeling with the hostname, asset tags and hardware details on the production and non-production equipment’s of Datacenter.
* Monitoring Power and cooling of datacenter and reporting to DC management team monthly.
* Installation of new hardware and equipment’s in the Datacenter i.e. Racks, Servers, Storages and network equipment’s etc.
* Relocating equipment’s within the Datacenter andother locations.
* Monitoring UPS and temperature of Data center.
* Monitoring ATS (Automatic transfer Switch) switches and trouble shooting.
* Taking care of vendors cabinets and internet service providers equipment’s and links
* Allocating power for new equipment’sas per the requirement and specification.
* Allocating the space for device or equipment’s according to Rack U count (Height).
* Verifying retired or not support equipment’s and decommissioning from the Datacenter.
* Monitoring power availability and keep the inventory updated on monthly basis and upload on the Datacenter share portal.
* Verifying the risky equipment’s i.e. single power corded or the devices are raising notification like critical, major, minor, or warning.
* Analyzing notifications and forwarding case to the Datacenter team and hardware support Team.
* Follow up with the Facility Management Team to keep the datacenter cleaned and Tidy on weekly.
* Point to point cable patching, cable labeling and cable alignments of a cable assembly.
* Making Layout of Datacenter according to datacenter assets inventoryand Rack location design and uploading to Datacenter share portal.
* Keep the inventory and reports maintained all the time for the datacenter assets inventory, monthly power utilization, Datacenter Access , Single power corded equipment’s, Datacenter Temperature, Rack space utilization and Vendorequipment’s ( Services Provider and others equipment’s)
* Returning the faulty parts (RMA) and maintaining inventory updated all time.
* Working on Symantec backup tape library. Initiating, monitoring, backup jobs.

**Roles & Responsibilities Of Network &Voice**:

* Installation and configuration of network equipment’s.
* Network cable patching and labeling with the details of device.
* Monitoring internal and external network links.
* Hardware support and change activity.
* Faulty part replacement and case log with the support center for new part.
* Monitoring the Duplex mismatch alarms and change the setting from network port and IP Phone port side.
* Cisco IP phone configuration and troubleshooting.
* Maintaining Inventory of all the network assets and equipment’s.
* Returning faulty part (RMA-Return Material Authorization) to the vendor and maintaining inventory.

**Roles & Responsibilities Of Windows Server and Storages**:

* Server installation (Rack Mounting) and network configuration.
* Patching the Network cable and configuration Data and management console.
* OS configuration and hardware troubleshooting.
* Faulty part replacement and case log with the support center for new part.
* Maintaining Inventory and Reports.

**Roles & ResponsibilitiesSymantecNetBackup:**

* NetBackup management activity on weekly basis
* NetBackup media tapes loading (Scratch Medias) and removing (Full Medias)
* Backup tapes sending offsite for storage and maintaining inventory
* Maintaining inventory offsite and onsite media tapes.
* Loading restoration Medias, as per requirement.
* Hardware support and vendor management.

**BIG PROJECTS DEVELOPED in 2012 to 2015:**

* Total 50 ATS switches installed with Network configuration in datacenter.
* UPS installation and Crack Unit replacement.
* 160 Newequipment’s installed successfully in theDatacenter.
* 180 Equipment’s replaced successfully with necessary configuration.
* 8 New Hitachi storage racks established and equipment’s installed successfully with the necessary requirement and configuration. (2 HDScabinetshosted in each DC with storages, switches and Network configuration within 3 months.
* 10Gig network link of (TATA ISP) successfully upgraded between buildings.
* New monitoring SevOne server successfully installedwith OS configuration, Data mapping and network configuration.

**2. Company Name:**Dixit InfoTech Pvt. Ltd **{ Tenure:** Sept 2007 to 26th March 2010 **}**

**Designation:** Desktop support engineer **Client Name:**Nomura India Services Pvt Ltd**.**

**Roles & Responsibilities**:

* Loading Windows based Operating system
* Configuration and installation of basic application like email and accounts.
* Analyze user needs and recommend appropriate solutions.
* Troubleshooting and configuration of LAN connectivity.
* Responsible for installing, configuring and maintaining windows XP, Windows 2003& 2007 servers.
* Managing and Troubleshooting network devices like Cisco catalyst Switches.
* Diagnosing & troubleshooting hardware & network problem.
* Configuration and troubleshooting on HP Printers.
* Re-installation of the operating system if required
* IT Asset Management and allocation.
* Company Assets tags maintaining and labeling and keep Records.

**ACADEMIC QUAILIFICATION:**

* **Appeared TYB Com from Mumbai University.**
* **Successfully completed HSC with 57%Mumbai University, Oct 2013.**
* **S.S.C passed by Maharashtra Board.**
* **CDCP Training successfully completed.**
* **ITIL Training successfully completed.**

**STRENGTH**

* **Quick Learner and Hard Working**
* Self-Motivated and Determined
* Organized and Optimistic
* Team Player

**ACHIVEMENT**

* **Identified a problem and solved it**
* **Comes up with a new idea that improved things**
* **Good results in examinations and tests**
* **Long term**without absence from work

**KEY COMPETENCIES**

A high level of individual initiative, planning and good judgment. Demonstrated ability to maintain confidentiality and handle sensitive issues. Concentration, accuracy and attention to the details are required in the respective industry. Personal integrity and good communication skills, both orally and in writing to deal effectively with the public and staff.